

SLUAC FREQUENTLY ASKED QUESTIONS (FAQ)

1. How can I find out more about the STARS Conference?

- Click here: [STARS CONFERENCE | Higher Ed Partners](#)

2. Where do I check-in at the hotel?

- Group check-in and room keys will be held at The Partnership's registration desk and can be picked up after the conference session on Wednesday night.
- **Please follow the signs that will be placed throughout the hotel in order to locate our registration desk within the conference area.**
- Luggage will be held in Coral Ballroom C. For security purposes, there will be an HEP staff member monitoring the luggage while you attend the Wednesday portion of the conference. **Please remember to pick up your luggage immediately after the close of the Wednesday program.**

3. Will I have to present a credit card at the hotel for check-in?

- Credit cards are used for incidentals and room accounts. Due to the group check in you will not have to supply a credit card to check in. However, if you would like to charge any incidentals, you must stop by the desk to add a credit card to your account.
- Credit cards will prove better for use of incidentals over debit cards as many banks hold all the funds on debit cards when they are used. Credit cards, however, do not hold funds that are needed for use after being held for incidentals that way you can still go shopping or purchase other things later.
- If incidentals are mistakenly charged to the master account, the Partnership will invoice you.
- If there are any questions concerning this further, please contact a HEP staff member.

4. Can I raid the mini bar/fridge in my room?

- As a guest at the Hilton, you are allowed to eat or drink anything you like within your room, however, anything taken from the mini bar/fridge in your room will be charged to the card you placed on file when you checked in. It is recommended that you bring your own refreshments with you to the conference such as: drinks, snacks, and any other foods items so that you will not be charge by the hotel. The Partnership will not be liable for the charges of any guests that indulge in items placed in their rooms only conference items will be provided.

5. What time does the program start Wednesday, August 4th?

- The program will begin at 3PM with a Meet & Greet led by HEP staff member Ale'gna Davis.
- See conference agenda here [Schedule | Higher Ed Partners](#)

6. What time will I leave on Friday?

- Conference attendees who are not Board Members may leave the conference after the Legislative Leaders Panel that ends at 10:30 a.m.
- Board Members are asked to stay after the Legislative Leaders Panel at 10:30 a.m. The meeting should end promptly at 12 noon.



7. What should I wear to the conference?

- The attire for the conference is business professional during the conference meetings and group gatherings. Outside of the conference interactions, attendees are free to dress casual and comfortable.

8. Will I get to go to the beach?

- Yes! For all who desire to frequent the beach, there will be a lot of time to enjoy the beach Thursday evening and night after the conference program ends at 3:15 p.m. Also, conference guests are welcome to enjoy the beach on Friday after the last 10:30 am Leading Leaders Panel.

9. Will there be places to eat outside the conference?

- **Please note:** Breakfast on Thursday and Friday as well as Thursday's lunch is included in your registration fee.
- **For meals not included in registration:** The Hilton has several great dining accommodations for within the hotel that offer superb food selections. To see their food offerings at the hotel click here [Dining in Destin at Best Restaurants at Hilton Sandestin](#)
- Outside of the hotel there are also several great selections for food along the Florida strip near the hotel. For a closer look click here...
 - i. [THE 10 BEST Restaurants Near Hilton Sandestin Beach Golf Resort & Spa in Miramar Beach - Tripadvisor](#)
 - ii. [Fast Food options near the Hilton Sandestin](#)

10. Where can I find the nearest Walmart?

- [Nearest Walmart](#)

11. Are there places close by for shopping?

- [Shopping near Hilton Sandestin](#)

12. How can I follow along/share my SLUAC experience?

- Follow and tag us on social media!
 - i. Facebook: @HigherEdPartners
 - ii. Twitter: @ALhighered
 - iii. IG: @HigherEdPartners
- Use hashtag #SLUAC21

