

SLUAC FREQUENTLY ASKED QUESTIONS (FAQ)

How can I find out more about the STARS Conference?

Click here: [STARS CONFERENCE | Higher Ed Partners](#)

What time does the program start Wednesday, August 3rd?

The program will begin at 1:30 PM.

See conference agenda here [Schedule | Higher Ed Partners](#)

Where do I check-in at the hotel?

You will check in at the Front Desk immediately following the opening program, before the reception.

Will I have to present a credit card at the hotel for check-in?

Credit cards are used for incidentals and room accounts. When you check in at the front desk, you will be asked to put down a card with your room. Your room has already been covered through your conference registration, but the hotel may place a hold on your card of up to \$300. Assuming no incidentals are charged to the room, this amount will be removed from the card within 3 – 8 days after checkout.

Credit cards will prove better for use of incidentals over debit cards as many banks hold all the funds on debit cards when they are used. Credit cards, however, do not hold funds that are needed for use after being held for incidentals that way you can still go shopping or purchase other things later.

If incidentals are mistakenly charged to the master account, the Partnership will invoice you.

If there are any questions concerning this further, please contact a HEP staff member.

Can I raid the mini bar/fridge in my room?

As a guest at the Hilton, you are allowed to eat or drink anything you like within your room, however, anything taken from the mini bar/fridge in your room will be charged to the card you placed on file when you checked in. It is recommended that you bring your own refreshments with you to the conference such as: drinks, snacks, and any other foods items so that you will not be charge by the hotel. The Partnership will not be liable for the charges of any guests that indulge in items placed in their rooms only conference items will be provided.

What time will I leave on Friday?

Conference attendees who are not Board Members may leave the conference after the final session that ends at 11:00 a.m.

Board Members are asked to stay after the conclusion of the conference at 11:00 a.m. The meeting should end before 12 noon.

What should I wear to the conference?

The attire for the conference is business professional during the conference meetings and group gatherings. Outside of the conference interactions, attendees are free to dress casually and comfortably.

Will I get to go to the beach?

Yes! For all who desire to frequent the beach, there will be a lot of time to enjoy the beach Thursday evening and night after the conference program ends at 2:30 p.m. Also, conference guests are welcome to enjoy the beach on Friday after the last 11:00 am session, though you should be mindful of hotel checkout times.

Will there be places to eat outside the conference?

Please note: Reception Dinner on Wednesday, Breakfast on Thursday and Friday as well as Thursday's lunch is included in your registration fee.

For meals not included in registration:

The Hilton has several great dining accommodations for within the hotel that offer superb food selections. To see their food offerings at the hotel click here [Dining in Destin at Best Restaurants at Hilton Sandestin](#)

Outside of the hotel there are also several great selections for food along the Florida strip near the hotel. For a closer look click here...

[THE 10 BEST Restaurants Near Hilton Sandestin Beach Golf Resort & Spa in Miramar Beach - Tripadvisor](#)

[Fast Food options near the Hilton Sandestin](#)

Where can I find the nearest Walmart? Are there places close by for shopping?

[Nearest Walmart](#)

[Shopping near Hilton Sandestin](#)

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Twitter: @ALhighered

IG: @HigherEdPartners

Use hashtag #SLUAC22

